



Home Service Terms and Conditions:

1. Minimum request for Home Service is 300 Dhs. (excluding VAT) and appointment must be taken at least 2 hours in advance.
2. If the booked Home Service is cancelled at the last minute, the Company reserves the right to charge any incurred cost due to such cancellation (such as transportation expenses).
3. In case of a cancellation of the services from our end due to reasons beyond our control, any advance payment of 100% will be carried forward to the next preferred date given by the customer or will be refunded within 2 working days.
4. Home Service is not applicable for redemption of pre-paid service packages.
5. All Home Service published rates are **exclusive of VAT** and of **transportation expenses**.
6. **Transportation expenses** are charged from clients based on actual cost for 2-way destination (salon-home-salon). Taxi receipts will be presented to the client for one-way and multiplied twice for the two-way total chargeable transportation cost. The clients can opt to send their drivers to pick-up and drop-off La Poupee Beauty Center Staff upon advice to the Reception Desk as to the car registration plate and number.
7. Home Service prices are as per published year-round rates unless explicitly informed by La Poupee Beauty Center during seasonal promotions or special offers.
8. Booked Home Service are as per set standard duration. La Poupee Beauty Center endeavors to start and end the services on time due to operational requirements. Any delays from the client are chargeable at 50 Dhs./30 minutes.
9. The Client takes the entire responsibility of ensuring that any La Poupee Beauty Center staff deployed in their home/apartment/hotel premises to perform the booked Home Services are professionally respected and their personal physical or emotional safety is not breached under any circumstances.
10. Regular Home Services timings are accepted from 10am to 9:00pm. For bookings outside these operation hours, an additional 100 Dhs./hour shall be charged to the total cost. (This condition does not apply during the Holy Month of Ramadan.)
11. For services with total worth of 5,000 Dhs. and above, a deposit fee worth 50% of the total services cost will be required to confirm the booking. The remaining 50% shall be payable after the services are completed.

Cancellations for such booking shall be allowed one day before.

Cancellations for such booking made on the same day shall be refunded 50% of the deposit made (or 25% percent of the total services worth).
12. Big group / event bookings are available with special considerations and prices.

Abu Dhabi Branch

P.O. Box 55250 - Abu Dhabi, UAE
Tel: +971 2 446 5171 / +971 2 443 0308
Email: lapoupee.abudhabi@gmail.com

Al Jimi Branch

P.O. Box 88343 - Al Ain City, Abu Dhabi, UAE
Tel: +971 3 780 1090 / +971 3 780 1212
Email: lapoupee.alain@gmail.com

Bateen Branch

P.O. Box 222666 - Al Ain City, Abu Dhabi, UAE
Tel: +971 3 780 0889
Email: lapoupee.albateen@gmail.com